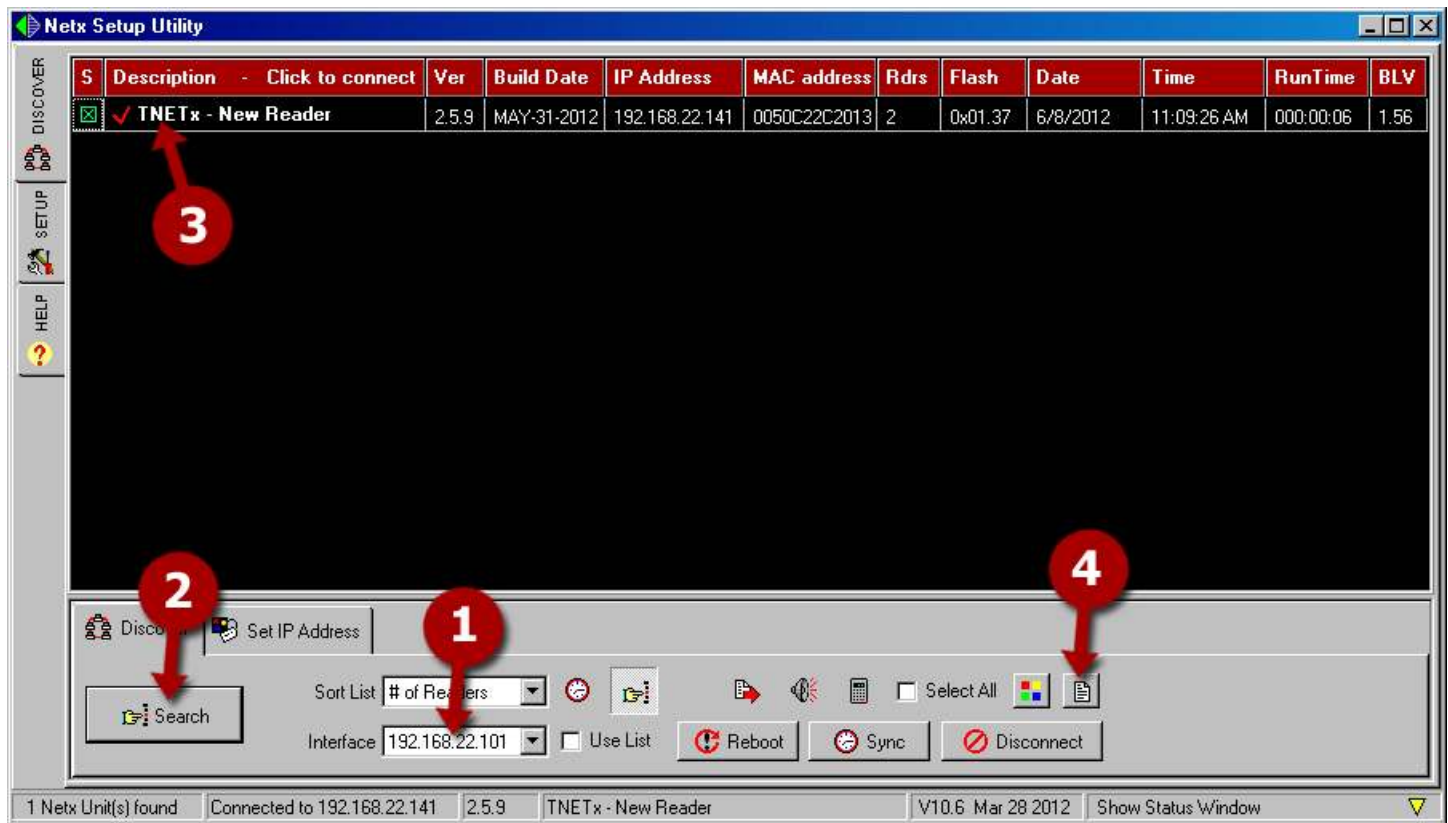


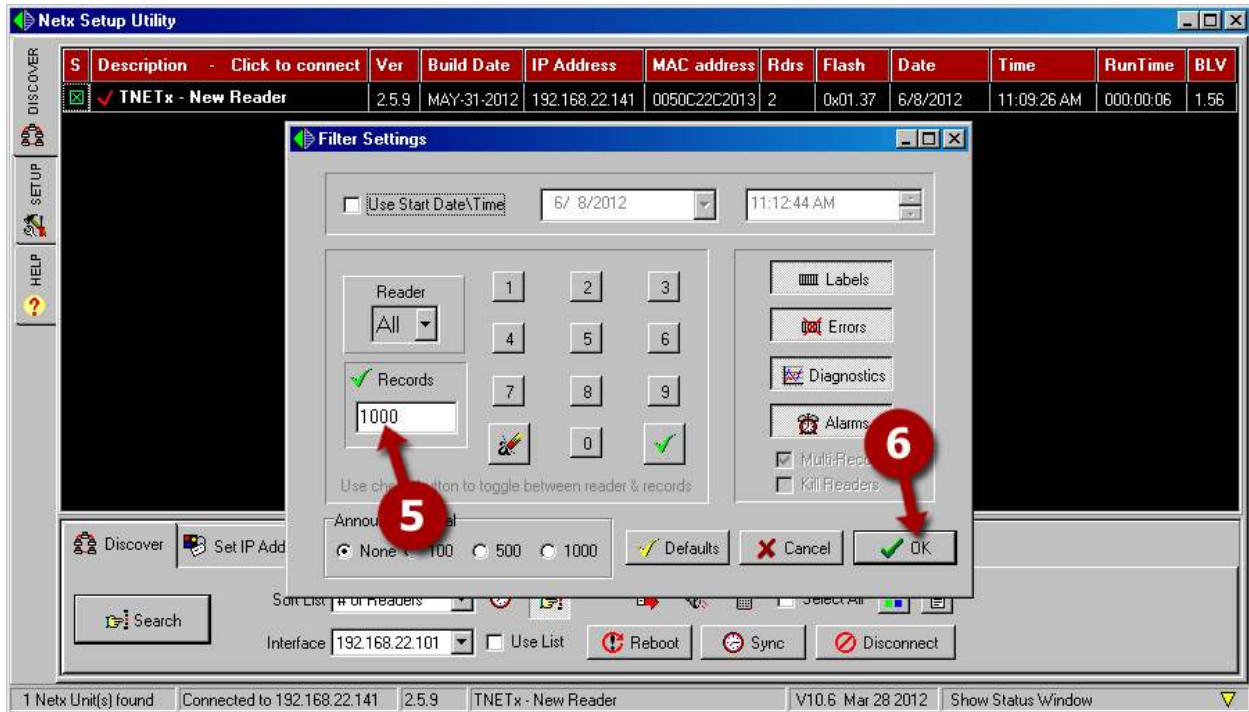
PROCEDURE FOR EXTRACTING HISTORY INFORMATION FROM A SMARTEYE NETX PRODUCT.

Connect your PC to the same network as the NETx unit you want to extract history data from or use a crossover cable to connect your PC directly to the NETx. Start the NETx utility program by double clicking the “Netx_Setup_Utility.exe” file. A window similar to the one shown below will appear on the screen.

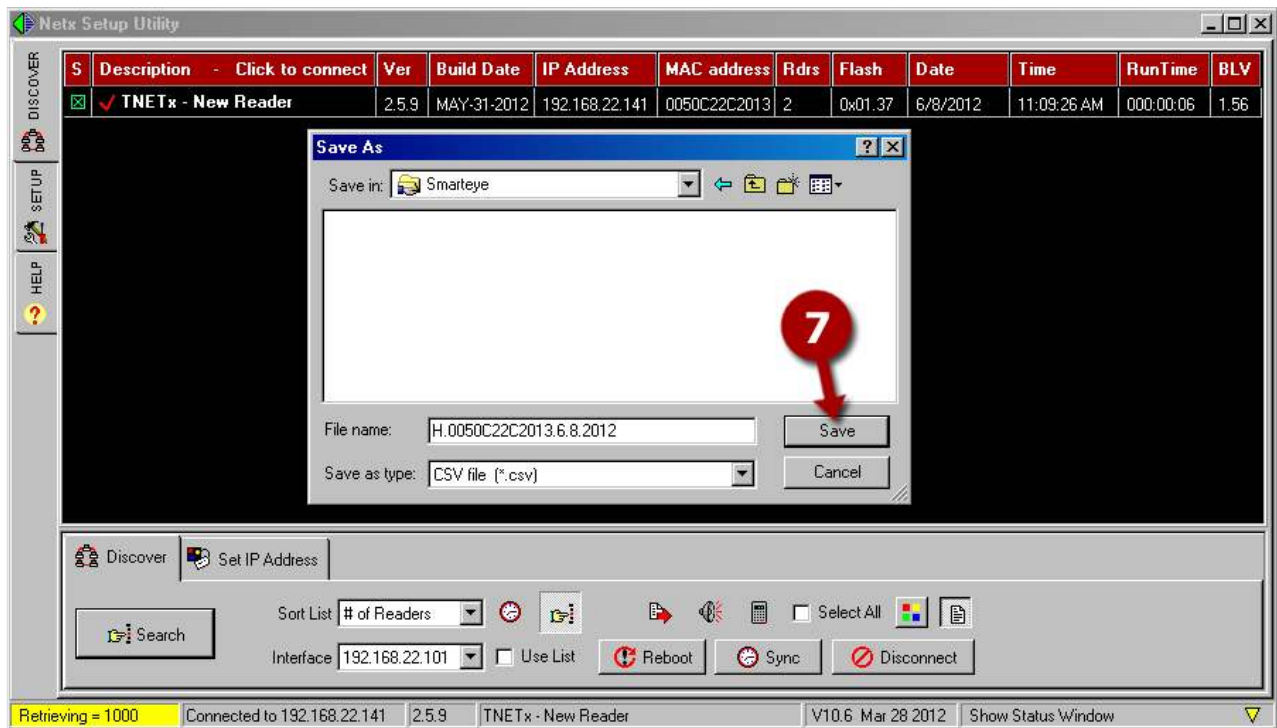


1. If your computer has more than one interface card, select the one that the NETx unit is connected to. If the unit is not discovered in step 2, try selecting a different interface.
2. Click the search button to discover NETx units residing on the network. As units are discovered they will appear in the grid as shown above.
3. Clicking on the description field will cause the utility to make a connection to the unit. If a successful connection can be made, you will get a red check mark next to the name.
4. Click the export history button to start the extraction process. A new window will appear as shown below.

PROCEDURE FOR EXTRACTING HISTORY INFORMATION FROM A SMARTEYE NETX PRODUCT.

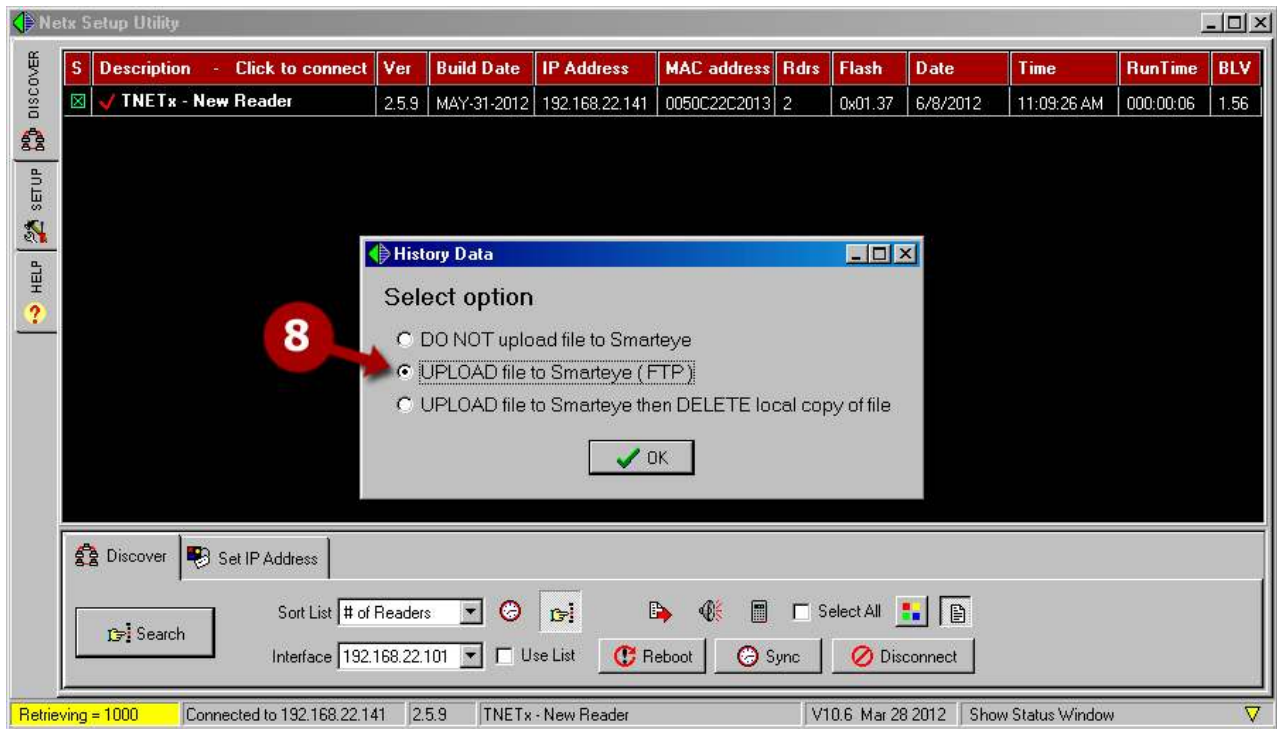


5. Enter the number of history records to retrieve. The default value is 1000 records. The maximum value is 32,767. It takes between 30 to 50 seconds per thousand records retrieved.
6. Click the OK button to start receiving data from the NETx unit. The running total of history records received will be highlighted in yellow and shown in the lower left hand corner.

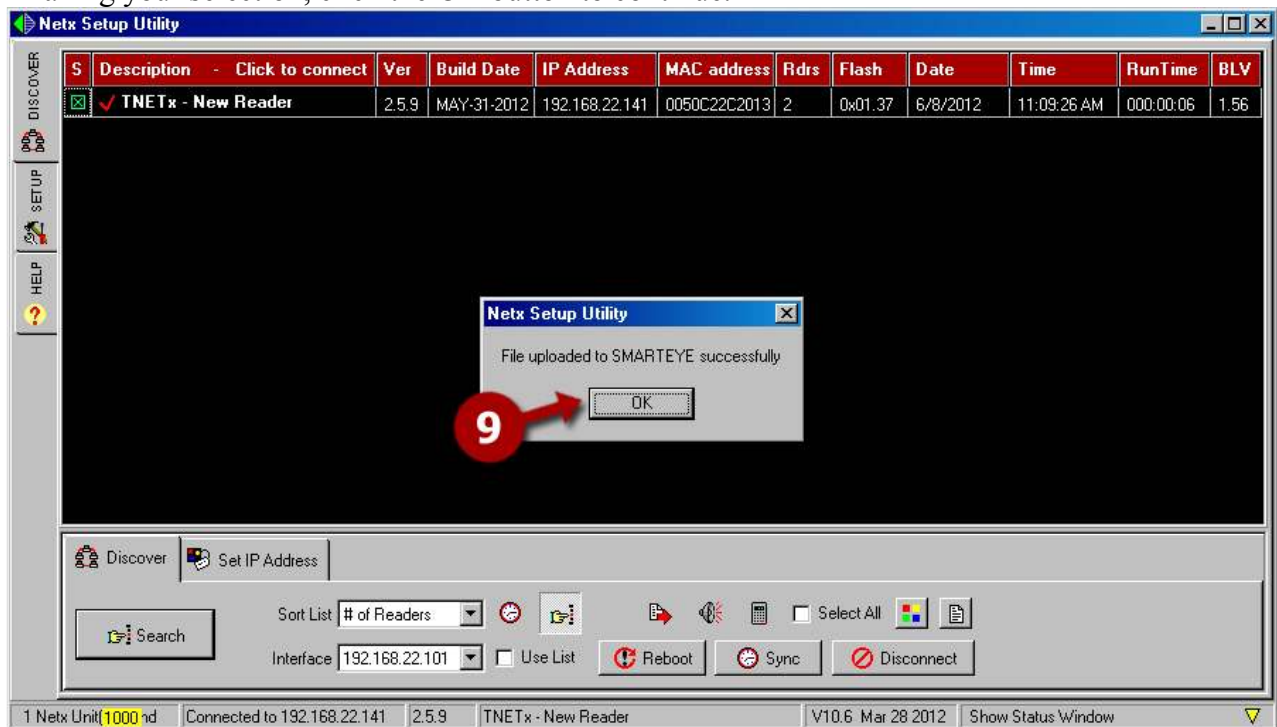


7. Once all the records have been received, choose a location for the file then click save. You can store the file anywhere on the PC. If running the utility from a CD, make sure you choose a location that is not on the CD since the CD is read only.

PROCEDURE FOR EXTRACTING HISTORY INFORMATION FROM A SMARTEYE NETX PRODUCT.

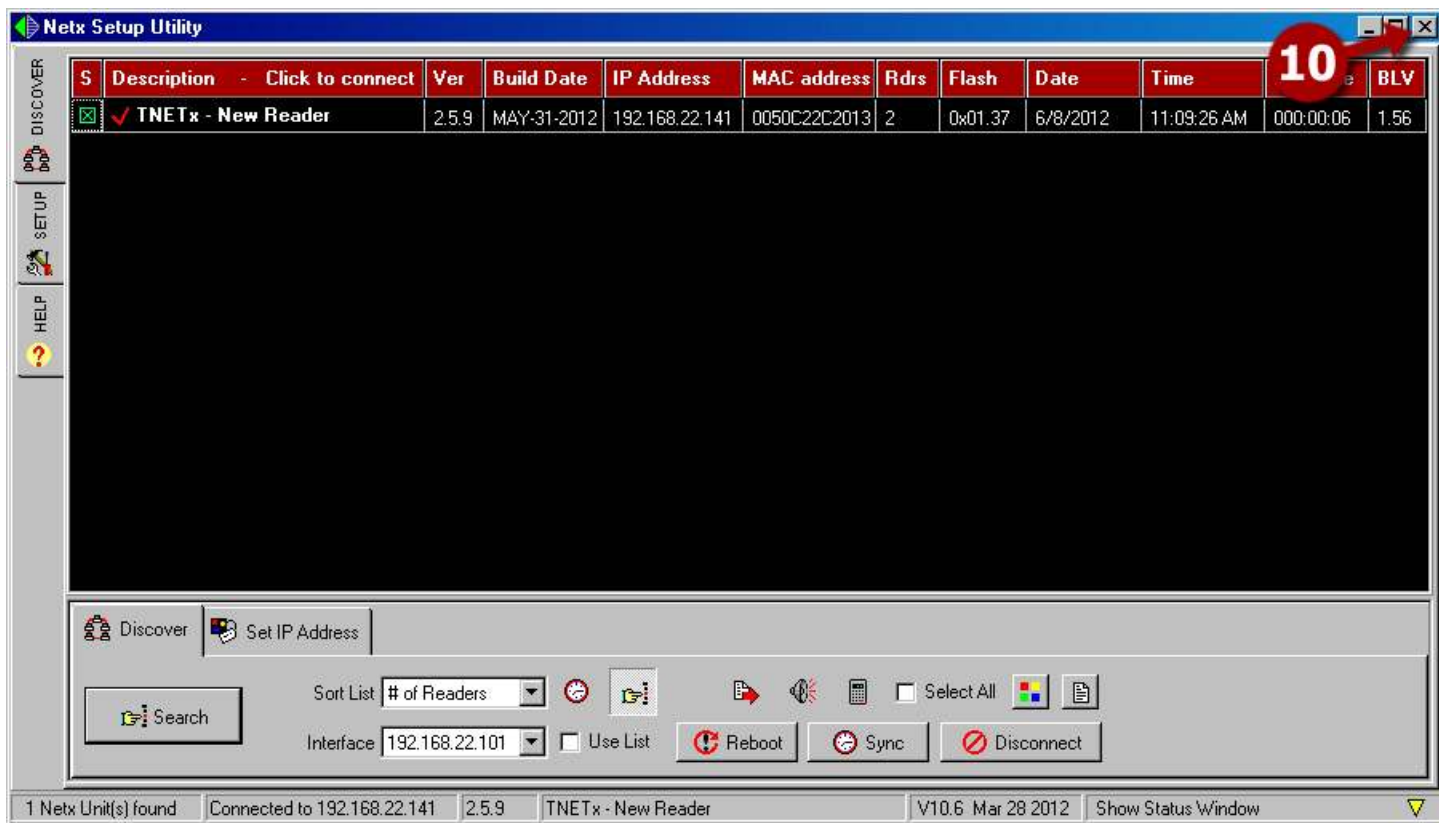


8. You will be presented with three options and you must choose one. The default setting is to upload the history file directly to Smarteye through FTP. If you have internet access from your PC then you should choose this option. If you don't want to keep a copy of the data on your PC then choose option three. If you don't have internet access or you are going to email the file to Smarteye then choose option 1. After making your selection, click the OK button to continue.



9. If you choose either of the upload options from the previous step you should get confirmation indicating that the file was uploaded successfully. If you do not, then you will need to manually email the file to Smarteye. If option 3 was selected, you will also get a confirmation that the local file was deleted.

PROCEDURE FOR EXTRACTING HISTORY INFORMATION FROM A SMARTEYE NETX PRODUCT.



10. You have completed the procedure. Click the close button in the upper right hand corner to disconnect from the NETx unit and terminate the utility program.

If you have any questions or problems with this procedure you can get help by contacting Smarteye support at customersupport@smarteyecorporation.com